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11	UNITED STATES	DISTRICT COURT		
12	NORTHERN DISTRICT OF CALIFO	ORNIA, SAN FRANCISCO DIVISION		
13	SC INNOVATIONS, INC.,	CASE NO.		
14	Plaintiff,	COMPLAINT		
15	VS.	DEMAND FOR JURY TRIAL		
16	UBER TECHNOLOGIES, INC., RASIER,			
17 18	LLC, RASIER-CA, LLC, RASIER-PA, LLC, RASIER-DC, LLC, RASIER-NY, LLC, AND UBER USA, LLC,			
19	Defendants.			
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#### NATURE OF ACTION

- 1. Through an array of anticompetitive acts, Uber Technologies, Inc. ("Uber") has stifled competition in the market for ride-hailing applications. Those anticompetitive actions drove Sidecar Technologies, Inc. ("Sidecar"), one of Uber's most significant competitors, out of business. Uber is now a monopolist, which has harmed both Sidecar and the consumers who previously benefitted from the competitive pressure Sidecar placed on Uber. This case is designed to compensate Sidecar for the damages caused by Uber, bring an end to Uber's anticompetitive practices, and prevent future anticompetitive acts so that consumers can once again enjoy the benefits of lower prices, higher quality, and more options.
- 2. In 2009, Uber launched its ride-hailing smartphone app. Uber's app allowed consumers to use their smartphones to arrange on-demand transportation in "black cars" and limousines driven by licensed chauffeurs.
- 3. In 2012, Sidecar debuted its own ride-hailing app. Unlike Uber's app, which only connected passengers to professional drivers, Sidecar's app could be used by passengers to arrange rides with drivers who were using their personal cars, pioneering a new concept called "ridesharing."
- 4. Sidecar's app was the first to offer many popular features that have become commonplace in ride-hailing apps today. For example, Sidecar's app was the first to provide passengers with estimated fares and trip durations before booking their trip. It also was the first ridehailing app capable of scheduling carpool rides between strangers heading in the same direction, which could dramatically lower costs for passengers using that feature.
- 5. Uber launched its own ridesharing service in 2013, which it called "UberX". With the launch of that service, Uber became hell-bent on stifling competition from competing ride-hailing apps, including Sidecar. But rather than compete on the merits, Uber engaged in a campaign of anticompetitive tactics, orchestrated by its senior executives, that were designed to impair Sidecar from serving as a check on Uber's quest for a monopoly. Sidecar's superior functionality proved to be no match for Uber's anticompetitive actions, and as a result, Sidecar went out of business in December 2015.
  - 6. One of the anticompetitive practices that Uber employed was predatory pricing. Uber

heavily subsidized payments to drivers, and at the same time, it subsidized the fares it charged to passengers. As a result of these subsidies, the average price paid by a passenger was well below Uber's average variable cost for completing a transaction on its platform.

- 7. Uber's most senior officers and executives specifically planned for this subsidized pricing strategy to foreclose competition. Uber intentionally sustained near-term losses that were designed to drive Sidecar out of the market while Uber acquired a dominant market position. When the market finally tipped in Uber's favor and Uber could leverage network effects to insulate itself from meaningful competition, it planned to raise prices. By imposing higher prices while it was protected by the substantial barriers to entry created by network effects, Uber planned to recoup the losses it had incurred while pushing out its rivals. This practice would have significant negative effects on consumers in the form of higher prices, lower quality, and fewer options.
- 8. That plan has now come to fruition. Since Sidecar wound down its operations in December 2015, Uber has increased passenger prices in each of the markets where it was facing competition from Sidecar, without offsetting those increased fares with higher payments to drivers. Indeed, Uber has *reduced* driver payments at the same time it has raised passenger prices. Without competition from Sidecar to keep its prices in check, Uber now is imposing its will on both passengers and drivers in the form of higher, supra-competitive prices.
- 9. To obtain and protect its monopoly, Uber also intentionally interfered with the performance and quality of competing ride-hailing apps, including Sidecar's app. Uber's senior officers and executives directed clandestine campaigns to submit fraudulent ride requests through its competitors' ride-hailing apps. Those fraudulent requests were not submitted by real passengers, but instead were directly submitted by Uber (or persons working under Uber's direction). Uber intended for those requests to undermine its competition, including by (a) inundating competitors with fraudulent ride requests that were cancelled before the driver arrived; or (b) using fraudulently requested trips as an opportunity to convince drivers to work exclusively with Uber instead of its competitors.
- 10. Those tactics violated the terms of service for Sidecar's app and undermined the value of competing ride-hailing apps because they prevented drivers from being matched with legitimate

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ride requests. Because drivers were matched with fraudulent requests, they would be frustrated with Sidecar and, at the same time, real passengers who were looking for legitimate rides faced longer wait times. Long wait times caused drivers and passengers to switch to alternative apps. That triggered a vicious cycle that undermined the ability of Sidecar's app to challenge Uber in the marketplace.

- 11. Through its anticompetitive actions, which continued at least up through when Sidecar went of business, Uber stifled competition and obtained a monopoly position in the market for ridehailing apps.
- 12. Those same anticompetitive actions drove Sidecar out of business. Sidecar brings this action to recover the damages it sustained when it went out of business as a result of Uber's anticompetitive tactics, which tilted the playing field in Uber's favor and irrevocably damaged the competitive process.

#### THE PARTIES

- 13. Between 2012 and 2015, Sidecar Technologies, Inc. licensed and operated a ride-hailing smartphone application in the United States. Its principal place of business was 360 Pine Street #7 San Francisco, CA 94104.
- 14. SC Innovations, Inc. is a Delaware corporation with a principal place of business located at 912 Cole Street #182 San Francisco, CA 94117. In September 2018, Sidecar Technologies, Inc. assigned to SC Innovations, Inc. "any and all claims and causes of action" including those for "any violation of the . . . Sherman Antitrust Act [and] the California Unfair Practices Act." For simplicity, when used in this Complaint, Sidecar refers to both SC Innovations and Sidecar Technologies, Inc.
- 15. Defendant Uber Technologies, Inc. is a Delaware corporation with its principal place of business located at 1455 Market Street San Francisco, CA 94103. Uber licenses and operates a ridehailing smartphone application in the United States.
- 16. Defendant Rasier, LLC is a Delaware limited liability company with its principal place of business located at 1455 Market Street San Francisco, CA 94103. On information and belief, Rasier, LLC is a wholly-owned subsidiary of Defendant Uber Technologies, Inc. that contracts with drivers using the Uber ride-hailing app.

- 17. Defendant Rasier-CA, LLC is a Delaware limited liability company with its principal place of business located at 1455 Market Street San Francisco, CA 94103. On information and belief, Rasier-CA, LLC is a wholly-owned subsidiary of Defendant Uber Technologies, Inc. that contracts with drivers using the Uber ride-hailing app in California.
- 18. Defendant Rasier-PA, LLC is a Delaware limited liability company. On information and belief, Rasier-PA, LLC is a wholly-owned subsidiary of Defendant Uber Technologies, Inc. that contracts with drivers using the Uber ride-hailing app in Pennsylvania.
- 19. Defendant Rasier-DC, LLC is a Delaware limited liability company. On information and belief, Rasier-DC, LLC is a wholly-owned subsidiary of Defendant Uber Technologies, Inc. that contracts with drivers using the Uber ride-hailing app in the District of Columbia.
- 20. Defendant Rasier-NY, LLC is a Delaware limited liability company. On information and belief, Rasier-NY, LLC is a wholly-owned subsidiary of Defendant Uber Technologies, Inc. that contracts with drivers using the Uber ride-hailing app in New York.
- 21. Defendant Uber USA, LLC is a Delaware limited liability company. On information and belief, Uber USA, LLC is a wholly-owned subsidiary of Defendant Uber Technologies, Inc. that licenses the Uber ride-hailing app to drivers and riders.
- 22. When used in this Complaint, Uber refers to both Uber Technologies, Inc. and its wholly-owned subsidiaries, Rasier, LLC, Rasier, CA, LLC, Rasier-PA, LLC, Rasier-DC, LLC, Rasier-NY, LLC, and Uber USA, LLC. Uber undertook the actions described in this complaint directly and/or through its wholly-owned subsidiaries.

#### **JURISDICTION**

- 23. Sidecar brings federal antitrust claims against Uber under Section 4 of the Clayton Act (15 U.S.C. § 15), for damages caused by Uber's violations of Section 2 of the Sherman Act (15 U.S.C. § 2). This Court has federal question jurisdiction over those claims pursuant to 28 U.S.C. § 1331 and 28 U.S.C. § 1337.
- 24. This Court has supplemental jurisdiction over the claims brought by Sidecar under the California Unfair Practices Act pursuant to 28 U.S.C. § 1367.

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#### **VENUE**

- 25. Uber has a regular and established place of business in this District. Uber's corporate headquarters is located at 1455 Market Street, San Francisco, CA 94103.
- 26. Uber committed or directed the anticompetitive acts described in this Complaint from within this District. Accordingly, venue is appropriate in the Northern District of California pursuant to 28 U.S.C. § 1391, 28 U.S.C. § 1404(a), and 15 U.S.C. § 22.

### **INTRADISTRICT ASSIGNMENT**

27. Pursuant to Civil Local Rule 3-2(c), this is an Antitrust Action to be assigned on a district-wide basis.

#### **RIDE-HAILING APPS**

- 28. Ride-hailing smartphone applications ("Ride-Hailing Apps") are software platforms that facilitate transactions between operators of cars ("Drivers") and individuals that are looking to obtain transportation ("Passengers"). Passengers use Ride-Hailing Apps on their smartphones to arrange transportation with Drivers that are using the same Ride-Hailing App. The user interface of a Ride-Hailing App can be different for Passengers and Drivers, but Passengers and Drivers use the same software platform, which is remotely hosted and delivered over the internet. The companies that license and operate Ride-Hailing Apps are commonly called transportation network companies ("TNCs").
- 29. To use a Ride-Hailing App, a Passenger opens the App and enters the address of his or her destination. After the destination is entered, the App will provide estimated wait times for different types of cars (black cars, sedans, SUVs, etc.), the estimated time of arrival at the Passenger's destination, and estimated total fare for the trip. Once the Passenger confirms that he or she would like to request a ride, the GPS receiver in the Passenger's smartphone relays his or her location to Drivers using the same App.
- 30. Drivers using the App near the Passenger's location will receive an alert and an invitation to accept the ride request. The Ride-Hailing App then matches the Passenger with a Driver who has accepted the request, and the Passenger can track the Driver's route until he or she reaches the Passenger's location. Upon arrival, the Driver picks up the Passenger and takes him or her to their

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selected destination.

- 31. Following each ride, the Driver and Passenger are invited to "rank" each other on a scale of 1 to 5 stars. A Driver's average rating is visible to Passengers in the App, and a Passenger's average rating is visible to Drivers.
- 32. Before using a Ride-Hailing App, Passengers must download the App to their smartphone and create a profile that links a form of payment (*e.g.*, a credit card) to the App.
- 33. Drivers must also download the App to their smartphones. Before they can accept ride requests and start transporting passengers, Drivers typically must submit an application that provides proof they are a licensed driver, registers their automobile with the App, and includes the information necessary for the completion of the TNC's background check. Once a Driver's application is approved, he or she can start using the App.
  - 34. The following images demonstrate this process for users of the Sidecar app:

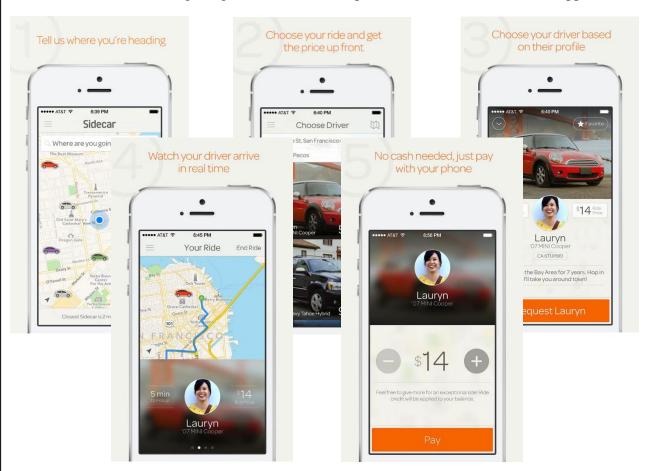
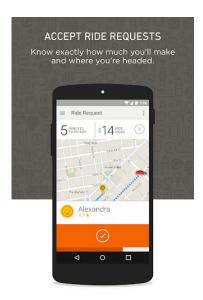


Figure 1: Sidecar Passenger App Screenshots





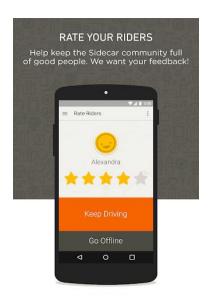


Figure 2: Sidecar Driver App Screenshots

- 35. Ride-Hailing Apps are free to download, but they are not free to use. Passengers pay a fee at the end of each ride (usually a fixed booking fee, plus a variable fee based on distance and time traveled, subject to a prescribed minimum), the TNC retains a percentage of the Passenger's fare (as a commission for facilitating the transaction), and the balance of the passenger's payment is remitted to the Driver. Payment is made electronically through the App, and the entire transaction occurs automatically upon completion of each ride.
- 36. Ride-Hailing Apps have automated a number of functions to improve convenience and efficiency in ride-hailing. As a few examples, when using a Ride-Hailing App, Passengers can easily and quickly:
  - a. split fares with friends in the same car without using cash or a credit card;
  - b. book "carpool" rides with strangers heading in the same direction;
  - c. tip their drivers from the app without cash or a credit card;
  - d. select a precise trip origin and destination on a map;
  - e. determine the estimated cost of the ride and estimated time of arrival for their trip before booking;
  - f. select the exact size and features of their desired automobile;

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g. rate the quality of their driver;

share their location and estimated time of arrival with friends; and

automate receipts and create expense reports for business trips.

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**COMPLAINT** 

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rides" account for around 50% of Uber's trips in San Francisco.

- 46. Between 2012 and 2015, Sidecar's Ride-Hailing App could be used by Passengers and Drivers in San Francisco, Austin, Los Angeles, Chicago, Philadelphia, Washington, DC, New York, Seattle, San Diego, San Jose, and Boston.
- 47. At the peak of its operations, Sidecar's Ride-Hailing App was facilitating more than 35,000 rides per week, and it had obtained a meaningful share of the market in several U.S. cities. For example, as of late 2014, Sidecar estimated that it held between a 10% and 15% market share in the markets for Ride-Hailing Apps in San Francisco, Los Angeles, and Chicago.
- 48. By mid-2014, Uber operated in all of the cities where Sidecar operated (San Francisco, Austin, Los Angeles, Chicago, Philadelphia, Washington DC, New York, Seattle, San Diego, San Jose, and Boston).
- 49. From the moment Sidecar released its App, Uber recognized Sidecar was a real competitive threat. With the introduction of ridesharing, Sidecar offered safe, reliable rides to Passengers at a lower price point than Uber's luxury black car service. And Sidecar's App offered additional features and flexibility, including by allowing Drivers to use their own personal vehicles to provide transportation.
- 50. Uber's CEO, Travis Kalanick, was not happy with the prospect of competition from new Ride-Hailing Apps, "most notably Lyft and Sidecar, whose goal [was] to offer incredibly lowcost transportation." In a public "white paper," Kalanick announced that Uber would introduce its own ridesharing service in response to the new, "far cheaper product" offered by Sidecar and Lyft.
  - 51. By 2013, Uber launched its own ridesharing service, which it called UberX.

#### RELEVANT PRODUCT MARKET

52. Ride-Hailing Apps constitute a relevant antitrust product market. A hypothetical monopolist that was the only present and future supplier of all Ride-Hailing Apps likely would impose at least a small but significant and non-transitory increase in price ("SSNIP") for each transaction completed through Ride-Hailing Apps. That SSNIP could be imposed by raising the prices paid by Passengers, reducing the payments made to Drivers, or both.

- 53. Not enough Passengers would respond to a SSNIP by switching to other means of hailing transportation to render such a price increase unprofitable. Ride-Hailing Apps are cheaper, more convenient, and offer greater functionality than other means of hailing transportation, such as hailing a taxi on a street corner or calling a taxi dispatcher. Ride-Hailing Apps have automated a number of functions to improve convenience and efficiency in hailing transportation. As a few examples, when using a Ride-Hailing App, Passengers can easily and quickly:
  - a. split fares with friends in the same car without using cash;
  - b. book carpool rides with strangers heading in the same direction;
  - c. automatically pay and tip their drivers at the conclusion of a trip without using cash or credits;
  - d. select a precise trip origin and destination from a map;
  - e. determine the estimated cost of the ride and estimated time of arrival before booking the ride;
  - f. select the exact size and features of their desired automobile;
  - g. rate the quality of their driver;
  - h. share their location and estimated time of arrival with others;
  - i. see the name, photograph, and license of their driver; and
  - j. receive automatic receipts and create expense reports for business trips.
- 54. Other means of hailing transportation, such as hailing a taxi on a street corner or calling a taxi dispatcher, are not reasonably close substitutes for Passengers using Ride-Hailing Apps because of these differences.
- 55. Likewise, not enough Drivers would respond to a SSNIP by switching to other means of arranging transportation services to render such a price increase unprofitable. Anyone who has a license and passes the applicable background check can sign up as a Driver and use their personal car to fulfill rides booked through a Ride-Hailing App. Ride-Hailing Apps offer flexibility to Drivers, who can work wherever and whenever they want, for as long as they want. If Drivers wanted to provide transportation services outside of a Ride-Hailing App, their only real option would be to become a taxi or limousine driver. Becoming a taxi driver requires a much greater upfront investment than serving as a Driver on a Ride-Hailing App (including, *inter alia*, buying a taxi and obtaining the

appropriate taxi license or affiliating with an existing taxi company), does not offer the same degree of

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**COMPLAINT** 

- 59. Other means of transportation besides taxi cabs are also not reasonable substitutes for Ride-Hailing Apps. In contrast to driving, Passengers do not need to own and be able to operate a vehicle to arrange transportation using a Ride-Hailing App. Unlike public transit, Ride-Hailing Apps allow Passengers to go anywhere they want without being limited by pre-set routes or schedules. And walking is not a reasonable substitute for rides arranged through Ride-Hailing Apps because it does not provide comparable speed or allow for transportation over comparable distances (*e.g.*, walking five miles is not a reasonable substitute for riding in a car over the same distance).
- 60. Given the differences between these other modes of transportation and transportation that can be booked through Ride-Hailing Apps, they are not reasonable substitutes for Ride-Hailing Apps.

#### **RELEVANT GEOGRAPHIC MARKETS**

- 61. The Sidecar App could be used in the following cities: San Francisco, Austin, Los Angeles, Chicago, Philadelphia, Washington DC, New York, Seattle, San Diego, San Jose, and Boston.
- 62. At all relevant times, Uber's App could be used in those same cities. In fact, in terms of the number of riders, Washington, DC, New York, Chicago, Los Angeles, and San Francisco are Uber's largest markets in North America today.
- 63. The cities of San Francisco, Austin, Los Angeles, Chicago, Philadelphia, Washington DC, New York, Seattle, San Diego, San Jose, and Boston each independently constitute a relevant geographic market for purposes of antitrust analysis. Passengers looking for a ride in each of those cities can only use a Ride-Hailing App that is used by nearby Drivers. Likewise, Drivers looking to use a Ride-Hailing App can only connect to nearby Passengers who are using the same App.
- 64. A hypothetical monopolist that was the only present and future supplier of all Ride-Hailing Apps in each of those cities (San Francisco, Austin, Los Angeles, Chicago, Philadelphia, Washington DC, New York, Seattle, San Diego, San Jose, and Boston) would impose at least a SSNIP for each transaction completed through Ride-Hailing Apps. That SSNIP could be imposed by raising the prices paid by Passengers, reducing the payments made to Drivers, or both. Not enough

Passengers or Drivers would respond to a SSNIP by switching to other means of hailing transportation that are not available within the city limits to render such a price increase unprofitable.

### **BARRIERS TO ENTRY**

- 65. There are high barriers to entry in the market for Ride-Hailing Apps.
- 66. Ride-Hailing Apps connect two sets of consumers, Passengers and Drivers, and thus are two-sided platforms that exhibit indirect network effects. Indirect network effects exist where the value of the two-sided platform to one group of customers depends on how many members of a different group of customers participate.
- 67. In the case of Ride-Hailing Apps, the value of an App to Passengers depends on how many Drivers are using the same App near their location. As more Drivers use a particular Ride-Hailing App, the value of that platform increases for Passengers because it becomes more likely that they will be matched quickly with a nearby Driver when trying to book a ride. And as more Drivers join the platform, wait times decrease, making the Ride-Hailing App more valuable to Passengers.
- 68. The same principle applies to Drivers. The value of a Ride-Hailing App to Drivers depends on how many nearby Passengers are using the App. As more Passengers use a particular Ride-Hailing App, the value of that platform increases for Drivers because it becomes more likely that they will be matched quickly with a nearby Passenger looking for a ride. In other words, as more Passengers use a Ride-Hailing App, it becomes more valuable for Drivers because the amount of time Drivers spend waiting for ride requests declines and so does the distance to the pick-up point for their next ride.
- 69. Uber and its senior executives and officers recognized that these network effects were vital to its business and its strategy for marginalizing its competitors. In 2014, its former CEO and founder, Travis Kalanick, described "the network effects of [Uber's] business" this way:

More cars and drivers mean better coverage and lower pickup times. Lower pickup times mean better economics for drivers, and thus more drivers and cars.

70. Bill Gurley, a general partner at Benchmark Capital (an early Uber investor), wrote a blog post in 2014, when he was a member of Uber's board of directors, that discussed the importance of network effects to Uber's business:

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Eighteen years ago, Brian Arthur published a seminal economic paper in the Harvard Business Review titled, "Increasing Returns and the Two Worlds of Business." If you have not read it, I highly recommend that you do. His key point is that certain technology businesses, rather than being exposed to diminishing marginal returns like historical industrial businesses, are actually subject to a phenomenon called known as "increasing returns." Gaining market share puts them in a better position to gain more market share. Increasing returns are particularly powerful when a network effect is present. According to Wikipedia, a network effect is present when "... the value of a product or service is dependent on the number of others using it." In other words, the more people that use the product or service, the more valuable it is to each and every user.

So the right questions are, "is Uber exposed to some form of network effect where the marginal user sees higher utility precisely because of the number of previous customers that have chosen to use it, and would that lead to a market share well beyond the 10% postulated by Damodaran?"

There are three drivers of a network effect in the Uber model:

- (1) **Pick-up times.** As Uber expands in a market, and as demand and supply both grow, pickup times fall. Residents of San Francisco have seen this play out over many years. Shorter pickup times mean more reliability and more potential use cases. The more people that use Uber, the shorter the pick up times in each region.
- (2) **Coverage Density.** As Uber grows in a city, the outer geographic range of supplier liquidity increases and increases. Once again, Uber started in San Francisco proper. Today there is coverage from South San Jose all the way up to Napa. The more people that use Uber, the greater the coverage.
- (3) **Utilization.** As Uber grows in any given city, utilization increases. Basically, the time that a driver has a paying ride per hour is constantly rising. This is simply a math problem more demand and more supply make the economical traveling-salesman type problem easier to solve. Uber then uses the increased utilization to lower rates which results in lower prices which once again leads to more use cases. The more people that use Uber, the lower the overall price will be for the consumer.
- 71. These network effects create a formidable barrier to entry that insulates incumbent TNCs from new competition or expansion by smaller rivals. A new competitor trying to enter the market or an existing, smaller firm trying to expand will not be able to compete in a timely, likely, or sufficient basis with incumbent firms that already have established large networks of Drivers and Passengers using their Ride-Hailing Apps. For example, without enough Drivers, a smaller rival will not be able to compete with the shorter wait times available on incumbent apps, and without enough Passengers, the upstart firm will not be able to attract Drivers to its platform. And that is the case even if the new competitor offers better commercial terms or features. The value of Ride-Hailing

Apps is derived from the number of Drivers and Passengers, giving incumbent firms, especially a monopolist like Uber, an inherent and insurmountable advantage.

- 72. This chicken-or-egg problem has stifled new entrants and prevented competitors from imposing a true competitive constraint on Uber since Sidecar wound down its operations at the end of 2015. Even in response to the wave of anticompetitive price increases Uber has imposed over the past two years, new rivals have not emerged to challenge Uber's market dominance.
- 73. Economies of scale also are a major barrier to entry in the market for Ride Hailing Apps. Uber's scale advantages are difficult, if not impossible, for a new entrant or smaller firm to overcome because of the dominant market position Uber has obtained through its anticompetitive actions.
- 74. Uber now boasts a user base of over 40 million Passengers in cities around the United States. When those Passengers travel to a new city, they can open their Uber App and know that they will be able to book a ride within a few minutes. Likewise, Drivers know that if they relocate to another city, they will be able to turn on their Uber App and be matched with Passengers within a matter of minutes.
- 75. These scale advantages have enabled Uber to expand more rapidly and effectively than its competitors into new markets. Bill Gurley described Uber's scale advantages this way:

Uber also enjoys economies of scale that span across city borders. Many people who travel have experienced Uber for the first time in another city. When the company enters a new city they have the stored data for users who have opened the application in that area to see if coverage is available. These "opens" represent eager unfulfilled customers. They also have a list of residents who have already used the application in another city and have a registered credit card on file. This makes launching and marketing in each additional city increasingly easier.

- 76. Another barrier to entry created by Uber's scale relates to the volume of data that it collects from transactions completed on its platform. (*e.g.*, most popular destinations, busiest times of day for ride requests, impacts of seasonality, traffic patterns, etc.). Uber can use this data to improve its algorithms for matching Drivers and Passengers, allowing its App to more rapidly and effectively improve its matching and scheduling functions than is possible for an upstart competitor.
- 77. A new entrant or fringe competitor in the market for Ride-Hailing Apps cannot leverage an existing customer base in the same way to effectively compete with Uber's scale.

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78. Uber did not have to overcome barriers to entry in the market for Ride-Hailing Apps that are created by network effects and economies of scale. When Uber embarked on its anticompetitive crusade to obtain its monopoly position, there were no incumbent TNCs with an established network of Drivers and Passengers. New firms competing with Uber today face substantial long-run costs that Uber did not need to incur to surmount the barriers to entry created by network effects and economies of scale.

79. Other TNCs also recognize that network effects and scale are formidable barriers to entry that insulate incumbent providers from new competition. For example, one of Lyft's cofounders, John Zimmer, has publicly acknowledged "very strong network effects" in the market for Ride-Hailing Apps.

### MARKET PARTICIPANTS & MARKET SHARES

- 80. Due to the importance of network effects, the market today has effectively collapsed into a duopoly composed of Uber and its only real remaining competitor, Lyft.
- 81. Uber and Lyft collectively account for nearly 100% of all rides booked through Ride-Hailing Apps in the United States. On a national level, Uber's market share in the United States is approximately 70%. Lyft's market share in the United States is approximately 30%.
- 82. In local markets, Uber has monopoly power in each city where it competed with Sidecar:
  - a. in San Francisco, at all times between 2014 and the present, Uber's market share has been at least 60%.
  - b. in Los Angeles, at all times between 2014 and the present, Uber's market share has been at least 60%.
  - c. in Chicago, at all times between 2014 and the present, Uber's market share has been at least 65%.
  - d. in Philadelphia, at all times between 2014 and the present, Uber's market share has been at least 70%.
  - e. in Washington, DC, at all times between 2014 and the present, Uber's market share has been at least 70%.
  - f. in New York, at all times between 2014 and the present, Uber's market share has been at least 75%.

- g. in Seattle, at all times between 2014 and the present, Uber's market share has been at least 65%.
- h. in San Diego, at all times between 2014 and the present, Uber's market share has been at least 65%.
- i. in San Jose, at all times between 2014 and the present, Uber's market share has been at least 65%.
- j. in Boston, at all times between 2014 and the present, Uber's market share has been at least 70%.

#### **UBER'S ANTICOMPETITIVE TACTICS**

- 83. Uber did not acquire and maintain its monopoly by offering a better product or competing on the merits. Instead, Uber's senior executives and officers directed a series of anticompetitive tactics that were specifically designed to thwart true competition and allow Uber to institute anticompetitive pricing strategies in the long-run.
- 84. Through the anticompetitive actions described below, among others, Uber marginalized its competitors, raised barriers to entry, and insulated itself from meaningful competition.

### Uber Engaged in Predatory Pricing and Increased Prices After Sidecar Exited the Market

- 85. With the introduction of UberX, Uber deployed a two-part predatory pricing strategy to build its network and push out the competition, including Sidecar.
- 86. First, Uber offered sign-up bonuses and other subsidies to Drivers, allowing them to earn more on each ride than they would if Uber employed a profit-maximizing strategy. Second, it offered heavily subsidized rates to encourage Passengers to use its App, allowing them to pay less on each ride than they would if Uber employed a profit-maximizing strategy.
- 87. In combination, these tactics caused Uber to incur substantial short-run losses. On information and belief, Uber planned to incur near-term losses on transactions conducted through its App until it obtained a dominant market position, at which point it could start raising prices to supracompetitive levels to recoup its losses.
- 88. The variable costs associated with each transaction conducted through a Ride-Hailing App include at least the following categories of costs: (1) the payment made by the TNC to the Driver; (2) the subsidy or discount provided to the Passenger; (3) the marketing costs associated with attracting the Driver and Passenger to the App to complete the transaction; (4) customer service costs;

(5) payment processing fees; and (6) the cost of the computer servers necessary to run the software and process the transaction.

- 89. Between 2013 and 2016, in the markets where Uber was competing with Sidecar, the average prices Uber charged Passengers were lower than Uber's average variable cost per transaction. Uber's prices were so low that the commission it received from each transaction, on average, was lower than its average variable cost for the transaction (accounting for at least Driver payments and subsidies, Passenger subsidies and discounts, marketing costs, customer service costs, payment processing fees, and server costs). In other words, on average, Uber lost money on each transaction completed through its Ride-Hailing App.
- 90. On information and belief, in July 2014, for example, Uber subsidized 20% of the prices charged to Passengers for UberX rides. And by 2015, Passenger fees were only covering around 40% of Uber's costs for each transaction conducted through its App.
- 91. Based on press reports, Uber has privately advised current and potential investors that Driver subsidies are responsible for the large losses it has historically recorded on its books. Public reports estimate that these losses exceeded \$9.9 billion between 2012 and 2017.
- 92. Until Sidecar went out of business in December 2015, however, it was unclear whether Uber's predatory strategy would be successful and allow Uber to recoup its predatory losses by raising prices in the long-run. Those doubts have now been erased. Uber has in fact raised prices several times since Sidecar ceased operations. Because Sidecar is no longer in the market exercising a competitive constraint on Uber, Uber has been able to steadily raise its prices in each market where it previously competed against Sidecar.
  - 93. Since January 2016, Uber has raised prices to supra-competitive levels.
- 94. For example, Uber has imposed at least the following specific price increases in the markets where it previously competed against Sidecar since Sidecar exited the market in December 2015:

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UberX Fee Increases in San Francisco				
Date	Fee	\$ Change	% Increase	
February 2016	Minimum fare	\$5.35 to \$5.55	3.7%	
February 2016	Service fees	\$1.35 to \$1.55	14.8%	
March 2016	Minimum fare	\$5.55 to \$6.55	18.0%	
February 2017	Minimum fare	\$6.55 to \$6.75	18.3%	
February 2017	Service fee	\$1.55 to \$1.75	12.9%	
July 2017	Minimum fare	\$6.75 to \$7.00	3.7%	
July 2017	Service fee	\$1.75 to \$2.00	14.3%	
September 2017	Cost per mile	\$1.15 to \$1.21	5.2%	
April 2018	Base fare	\$2.00 to \$2.20	10.0%	
April 2018	Cost per mile	\$1.21 to \$1.33	9.9%	
April 2018	Service fee	\$2.00 to \$2.20	10.0%	

UberX Fee Increases – Los Angeles				
Date	Fee	\$ Change	% Increase	
February 2017	Service fees	\$1.65 to \$1.85	12.1%	
February 2017	Minimum fare	\$5.15 to \$5.35	3.9%	
July 2017	Minimum fare	\$5.35 to \$5.60	4.7%	
July 2017	Service fees	\$1.85 to \$2.10	13.5%	
September 2017	Cost per mile	\$0.90 to \$0.96	6.7%	
April 2018	Minimum fare	\$5.60 to \$5.80	3.6%	
April 2018	Cost per minute	\$0.15 to \$0.17	13.3%	
April 2018	Cost per mile	\$0.96 to \$1.06	10.4%	
April 2018	Service fees	\$2.10 to \$2.30	9.5%	
September 2018	Minimum fare	\$5.80 to \$7.30	25.9%	
September 2018	Cost per minute	\$0.17 to \$0.24	41.2%	

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UberX Fee Increases – Chicago			
Date	Fee	\$ Change	% Increase
February 2017	Minimum fare	\$4.20 to \$4.40	4.8%
February 2017	Service fees	\$1.20 to \$1.40	16.7%
May 2017	Cost per mile	\$0.90 to \$0.95	5.6%
July 2017	Minimum fare	\$4.40 to \$4.60	4.5%
July 2017	Service fees	\$1.40 to \$1.60	14.3%
May 2018	Base fare	\$1.70 to \$1.79	5.3%
May 2018	Minimum fare	\$4.60 to \$4.85	5.4%
May 2018	Cost per minute	\$0.20 to \$0.21	5.0%
May 2018	Cost per mile	\$0.95 to \$1.00	5.3%
May 2018	Service fees	\$1.60 to \$1.85	15.6%
October 2018	Cost per minute	\$0.21 to \$0.28	33.3%

#### **UberX Fee Increases – Philadelphia** \$ Change Date Fee % Increase May 2016 Minimum fare \$5.25 to \$5.75 9.5% February 2017 \$5.75 to \$5.95 3.5% Minimum fare February 2017 Service fees \$1.25 to \$1.45 16.0% May 2017 Cost per mile \$1.10 to \$1.15 4.5% July 2017 Minimum fare \$5.95 to \$6.20 4.2% July 2017 \$1.45 to \$1.70 Service fees 17.2% March 2018 Base fare \$1.25 to \$1.38 10.4% March 2018 Minimum fare \$6.20 to \$6.50 4.8% March 2018 Cost per minute \$0.18 to \$0.20 11.1% March 2018 Cost per mile \$1.15 to \$1.27 10.4%

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March 2018	Service fees	\$1.70 to \$2.00	17.6%
October 2018	Cost per minute	\$0.20 to \$0.32	60.0%

<b>UberX Fee Increases – Washington, DC</b>			
Date	Fee	\$ Change	% Increase
February 2017	Minimum fare	\$6.35 to \$6.55	3.1%
February 2017	Service fees	\$1.35 to \$1.55	14.8%
July 2017	Cost per mile	\$1.02 to \$1.08	5.9%
July 2017	Minimum fare	\$6.55 to \$6.80	3.8%
July 2017	Service fees	\$1.55 to \$1.80	16.1%
July 2018	Service fees	\$1.80 to \$2.00	11.1%
July 2018	Cost per mile	\$1.08 to \$1.13	4.6%
July 2018	Cost per minute	\$0.17 to \$0.18	5.9%
July 2018	Minimum fare	\$6.80 to \$7.00	2.9%
July 2018	Base fare	\$1.15 to \$1.21	5.2%

<b>UberX Fee Increases – Seattle</b>				
Date	Fee	\$ Change	% Increase	
February 2016	Minimum fare	\$4.20 to \$4.30	2.4%	
February 2016	Service fees	\$1.20 to \$1.30	8.3%	
February 2017	Minimum fare	\$4.80 to \$5.15	7.3%	
February 2017	Service fees	\$1.30 to \$1.65	26.9%	
July 2017	Minimum fare	\$5.15 to \$5.45	5.8%	
July 2017	Service fees	\$1.65 to \$1.95	18.2%	
April 2018	Cost per mile	\$1.35 to \$1.41	4.4%	
March 2017	Booking fee	\$1.30 to \$1.65	26.9%	
May 2018	Base fare	\$1.35 to \$1.42	5.2%	

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May 2018	Cost per minute	\$0.24 to \$0.25	4.2%
May 2018	Cost per mile	\$1.41 to \$1.48	5.0%

UberX Fee Increases – San Jose					
Date	Fee	\$ Change	% Increase		
February 2016	Minimum fare	\$5.35 to \$5.55	3.7%		
February 2016	Service fees	\$1.35 to \$1.55	14.8%		
March 2016	Minimum fare	\$5.55 to \$6.55	18.0%		
February 2017 Minimum fare		\$6.55 to \$6.75	3.1%		
February 2017 Service fees		\$1.55 to \$1.75	12.9%		
July 2017	y 2017 Minimum fare		3.7%		
July 2017 Service fees		\$1.75 to \$2.00	14.3%		
September 2017 Cost per mile		\$1.15 to \$1.21	5.2%		
April 2018 Cost per mi		\$0.22 to \$0.24	9.1%		
April 2018	April 2018 Cost per mile		9.9%		
April 2018 Service fee		\$2 to \$2.20	10.0%		

UberX Fee Increases – Boston					
Date	Fee	\$ Change	% Increase		
August 2015	Cost per mile	\$1.20 to \$1.24	3.3%		
August 2015	Cost per minute	\$0.16 to \$0.21	31.3%		
October 2015	Minimum fare	\$5.00 to \$5.15	3.0%		
October 2015	Service fees	\$1.00 to \$1.15	15.0%		
November 2015	November 2015 Cost per minute		25.0%		
May 2016	Minimum fare	\$5.15 to \$6.15	19.4%		
February 2017	Minimum fare	\$6.15 to \$6.35	3.3%		
February 2017	Service fees	\$1.15 to \$1.35	17.4%		

Cost per mile

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July 2017

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April 2018	Service fees	rvice fees \$1.60 to \$1.85			
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UberX Fee Increases – San Diego					
Date	Fee	\$ Change	% Increase		
February 2017	Minimum fare	\$5.75 to \$5.95	3.5%		
February 2017	Service fees	\$1.75 to \$1.95	11.4%		
July 2017	Minimum fare	\$5.95 to \$6.25	5.0%		
July 2017	Service fees	\$1.95 to \$2.25	15.4%		
September 2017	Cost per mile	\$1.10 to \$1.16	5.5%		
April 2018	Minimum fare	\$6.25 to \$6.65	6.4%		

\$1.24 to \$1.29

\$6.35 to \$6.60

\$1.35 to \$1.60

\$2.00 to \$2.10

\$6.60 to \$6.85

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4.7%

17.8%

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UberX Fee Increases – New York					
Date Fee		\$ Change	% Increase		
May 2016	Minimum fare	\$7.00 to \$8.00	14.3%		

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95. Over the same time that Uber has been steadily increasing the prices paid by Passengers, it has been reducing the payments it makes to Drivers.

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- 96. Indeed, in May 2015, Uber implemented a tiered pricing schedule for UberX Drivers in San Francisco and San Diego, increasing the base "commission" it charged Drivers to 30% (up from the 20% levels that prevailed in 2014).
- 97. Also in 2015, Uber raised the base commission it charged drivers in New York City and Boston from 20% to 25%.
- 98. Moreover, booking and other fees have increased Uber's effective commission rate (the percentage of Passenger payments retained by Uber) to more than the advertised base commission charged to Drivers. On information and belief, in San Francisco in 2016, for example, median effective commission were as high as 39%. And in Austin beginning in early 2018, effective commissions rose to over 30%.

# Uber Intentionally and Tortiously Interfered with Sidecar's App and Its Relationships with Passengers and Drivers

- 99. By mid-2014, Uber operated in all of the cities where Sidecar operated (San Francisco, Austin, Los Angeles, Chicago, Philadelphia, Washington DC, New York, Seattle, San Diego, San Jose, and Boston).
- 100. On information and belief, from that point in time, continuing through the time that Sidecar wound down its operations, Uber carried out a covert campaign to undermine the performance of its competitors' Ride-Hailing Apps, including Sidecar's App.
- 101. Uber's senior executives and officers devised secret programs to submit fraudulent ride requests on competitors' Apps. These fraudulent requests were submitted with two goals in mind: (a) to undermine the value of competitive Ride-Hailing Apps, for both Passengers and Drivers; and (b) to recruit Drivers to work exclusively with Uber (instead of its competitors).
- 102. The fraudulent requests undermined the value of competitive Apps for Drivers because Drivers were matched with fraudulent ride requests instead of real Passengers. Instead of earning money by completing rides, Drivers were sent on a wild goose chase or to pick up Uber contractors that were not true Passengers.
- 103. The Passenger experience also was negatively impacted by this fraudulent activity. Because Drivers were busy chasing fraudulent ride requests, Passengers were met with longer wait

times for rides. The reduction in available Drivers on competitive Apps, and the corresponding longer wait times, greatly diminished the value of the competitive Apps for Passengers.

- 104. Because of the presence of network effects, these fraudulent ride requests triggered a vicious downward cycle: Drivers who were disappointed with the number of rides they were able to complete through competitors' Apps switched to Uber. With fewer Drivers on the platform, Passengers faced longer wait times, and likewise turned to Uber. And with fewer Passengers available on a competitive App, it became even less attractive to Drivers, which caused even more Drivers to leave the App and perpetuated a downward spiral.
- 105. Uber or persons acting under Uber's direction submitted such fraudulent ride requests on Sidecar's Ride-Hailing App. Those fraudulent ride requests expressly violated Sidecar's terms of service.
- 106. Between 2012 and 2015, to download and use Sidecar's Ride-Hailing App, Passengers had to agree to Sidecar's standard terms of service, which prohibited anyone using the App from:
  - a. attempting to interfere with the performance of Sidecar's App, including through automated ride requests;
  - b. placing a disproportionate load on the infrastructure supporting the App;
  - c. using the App for commercial purposes; or
  - d. submitting fraudulent requests through the App.
- 107. Uber's fraudulently submitted ride requests violated Sidecar's terms of service because, among other things, they interfered with the performance of the App, conducted fraud through the App, or used the App for commercial purposes.
- 108. These fraudulent and tortious activities allowed Uber to acquire and maintain a monopoly position without having to compete with other Ride-Hailing Apps, including Sidecar's App, on the merits.

#### **ANTITRUST INJURY**

109. Sidecar went out of business in December 2015 and sold its operating assets to GM. At that time, Sidecar wound down its operations and shut down its Ride-Hailing App.

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- 110. Markets where Sidecar had previously competed against Uber usually had three Ride-Hailing Apps (those licensed and operated by Uber, Lyft, and Sidecar). With Sidecar's failure, Passengers and Drivers in those markets were left with only two real alternatives (Uber and Lyft).
- 111. Sidecar's failure therefore significantly reduced competition in each of those markets, harming the competitive process and the users of Ride-Hailing Apps (both Drivers and Passengers).
- 112. Uber's anticompetitive and exclusionary acts also prevented Sidecar from expanding into additional geographic markets and competing with Uber in other cities.
- 113. But for Uber's anticompetitive conduct and abuse of its monopoly position, Sidecar would have remained a viable competitor and served as a check on Uber's anticompetitive price increases
- 114. Competition has been harmed in the market for Ride-Hailing Apps as a result of Sidecar's failure. Passengers and Drivers have both been harmed because Passenger are now paying higher prices, Drivers are being paid less, and both have fewer choices available (Passengers and Drivers are left with only two real alternatives instead of three).
- 115. Sidecar also has suffered significant financial damages flowing from that harm to competition, including (at least) lost profits and/or the artificial suppression of the value of Sidecar's business

#### **CAUSES OF ACTION**

#### COUNT 1: MONOPOLIZATION (15 U.S.C. § 2)

- 116. Sidecar incorporates by reference the foregoing paragraphs of this Complaint as if fully set forth herein.
- 117. Uber possesses monopoly power in the relevant markets for Ride-Hailing Apps in San Francisco, Austin, Los Angeles, Chicago, Philadelphia, Washington DC, New York, Seattle, San Diego, San Jose, and Boston.
- 118. Uber has the power to raise prices and exclude competition in each of those relevant
  - 119. In San Francisco, Uber's share of the relevant market is at least 60%.
  - 120. In Los Angeles, Uber's share of the relevant market is at least 60%.

1	121.	In Chicago, Uber's share of the relevant market is at least 65%.					
2	122.	In Philadelphia, Uber's share of the relevant market is at least 70%.					
3	123.	In Washington, DC, Uber's share of the relevant market is at least 70%.					
4	124.	In New York, Uber's share of the relevant market is at least 75%.					
5	125.	In Seattle, Uber's share of the relevant market is at least 65%.					
6	126.	In San Diego, Uber's share of the relevant market is at least 65%.					
7	127.	In San Jose, Uber's share of the relevant market is at least 65%.					
8	128.	In Boston, Uber's share of the relevant market is at least 70%.					
9	129.	In Austin, Uber's share of the relevant market is at least 70%.					
10	130.	Uber has willfully acquired and maintained monopoly power in the relevant markets					
11	for Ride-Hail	ing Apps in San Francisco, Austin, Los Angeles, Chicago, Philadelphia, Washington					
12	DC, New York, Seattle, San Diego, San Jose, and Boston through predatory pricing and other						
13	exclusionary, and anticompetitive conduct, as alleged herein.						
14	131.	<b>Predatory Pricing.</b> Uber has excluded competition from the relevant market through a					
15	predatory pric	cing scheme.					
16	132.	Between 2013 and 2016, on average, the prices for transactions conducted through					
17	Uber's Ride-l	Hailing App were below the average variable costs for those transactions.					
18	133.	On average, Uber lost money on each transaction completed through its app.					
19	134.	Sidecar was forced out of business by Uber's predatory pricing strategy.					
20	135.	After Sidecar exited the market, Uber imposed price increases on Passengers and					
21	reduced the a	mount that it paid to Drivers.					
22	136.	Through these price increases, Uber is likely to recoup the losses it sustained as a result					
23	of its predator	ry pricing strategy.					
24	137.	Exclusionary Acts. Uber has reinforced its dominant market position through tortious					
25	conduct desig	aned to undermine the functionality of Sidecar's Ride-Hailing App.					
26	138.	Uber's tortious conduct included a systematic, pervasive, and sustained effort to submit					
27	fraudulent rid	e requests on Sidecar's Ride-Hailing App.					
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- 139. These fraudulent ride requests were not a means of legitimate competition, but rather, were intended to and did undermine Sidecar's ability to effectively compete with Uber on the merits. As a result of the fraudulent ride requests, Sidecar's Ride-Hailing App became less attractive to Drivers and Passengers, and they moved off of Sidecar's platform.
- 140. Uber's deceit enabled it to achieve and maintain monopoly power by undermining the functionality and value provided by Sidecar's App and steering Drivers and Passengers away from Sidecar's App and to Uber's App.
- 141. Uber's conduct alleged above has had an anticompetitive effect in the relevant markets for Ride-Hailing Apps in San Francisco, Austin, Los Angeles, Chicago, Philadelphia, Washington DC, New York, Seattle, San Diego, San Jose, and Boston.
- 142. Uber's conduct as alleged above has no legitimate business purpose or procompetitive effect.
  - 143. Uber's conduct as alleged above has had a substantial effect on interstate commerce.
- 144. Sidecar was injured in its business or property as a result of Uber's conduct when it went out of business in December 2015.
- 145. Sidecar has suffered and will suffer injury of the type that the antitrust laws were intended to prevent. Sidecar has been injured by the harm to competition as a result of Uber's conduct.

#### COUNT 2: ATTEMPTED MONOPOLIZATION (15 U.S.C. § 2)

- 146. Sidecar incorporates by reference the foregoing paragraphs of this Complaint as if fully set forth herein.
- 147. Uber has engaged in predatory pricing and other exclusionary and anticompetitive conduct, as alleged herein in the relevant markets for Ride-Hailing Apps in San Francisco, Austin, Los Angeles, Chicago, Philadelphia, Washington DC, New York, Seattle, San Diego, San Jose, and Boston.
- 148. Uber has engaged in that unlawful conduct with the specific intent of monopolizing the relevant markets.

- 149. As a result of that unlawful conduct, competition has been harmed in each of those relevant markets, and Uber has a dangerous probability of monopolizing the relevant markets for Ride-Hailing Apps in San Francisco, Austin, Los Angeles, Chicago, Philadelphia, Washington DC, New York, Seattle, San Diego, San Jose, and Boston.
- 150. Uber's conduct alleged above has had an anticompetitive effect in the relevant markets for Ride-Hailing Apps in San Francisco, Austin, Los Angeles, Chicago, Philadelphia, Washington DC, New York, Seattle, San Diego, San Jose, and Boston.
- 151. Uber's conduct alleged above has no legitimate business purpose or procompetitive effect.
  - 152. Uber's conduct has had a substantial effect on interstate commerce.
- 153. Sidecar was injured in its business or property as a result of Uber's conduct when it went out of business in December 2015.
- 154. Sidecar has suffered and will suffer injury of the type that the antitrust laws were intended to prevent. Sidecar has been injured by the harm to competition as a result of Uber's conduct.

#### **COUNT 3**

#### CALIFORNIA UNFAIR PRACTICES ACT

- 155. Sidecar incorporates by reference the foregoing paragraphs of this Complaint as if fully set forth herein.
- 156. The California Unfair Practices Act makes it illegal for "any person engaged in business within this State to sell any article or product at less than the cost thereof to such vendor, or to give away any article or product, for the purpose of injuring competitors or destroying competition." CAL. Bus. & Prof. Code § 17043.
- 157. The California Unfair Practices Act also makes it illegal "to sell or use any article or product as a 'loss leader," defined as a "product sold at less than cost . . . [w]here the effect is to divert trade from or otherwise injure competitors." CAL. Bus. & Prof. Code §§ 17044, 17030.
  - 158. Uber was and is engaged in business in the state of California.

1	159.	Uber facilitated trips through its Ride-Hailing App by charging consumers less than the						
2	price of facilitating the transaction.							
3	160.	The purpose and effect of Uber's pricing scheme was and is to injure competitors,						
4	including Sidecar, to gain greater market share and eventually raise prices.							
5	161.	No exemption from the California Unfair Practices Act applies.						
6	DEMAND FOR JURY TRIAL							
7	162.	Sidecar hereby demands a jury trial on all its claims.						
8		PRAYER FOR RELIEF						
9	163.	Sidecar respectfully prays for the following relief:						
10		a. a judgment finding that Uber violated the Sherman Act and California Unfair Practices Act;						
11		b. a judgment and order requiring Uber to pay Sidecar damages in an amount						
12		adequate to compensate Sidecar for Uber's violations of the Sherman Act and California Unfair Practices Act;						
13		c. treble damages, costs, and attorneys' fees, pursuant to 15 U.S.C. § 15;						
<ul><li>14</li><li>15</li></ul>		d. treble damages, costs, and attorneys' fees, pursuant to CAL. Bus. & Prof. Code § 17082;						
16		e. a judgment and order requiring Uber to pay pre-judgment interest and post-judgment interest to the full extent allowed under the law; and						
17		f. any further relief the Court may deem just and proper.						
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## Case 3:18-cv-07440 Document 1 Filed 12/11/18 Page 32 of 32

1	DATED: December 11, 2018	Respectfully submitted,
2		QUINN EMANUEL URQUHART &
3		SULLIVAN, LLP
4		
5		By /s/ Ethan Glass
6		Ethan Glass (Bar No. 216159) 1300 I Street, NW Washington, DC 20005
7		ethanglass@quinnemanuel.com
8		Attorneys for Plaintiff SC Innovations, Inc.
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		-31- COMPLAINT

except as provided by local ru	les of court. This form, approvet sheet. (SEE INSTRUCTIONS O	ed in its original fo	orm by the J	udicial Conference of	the Unit	ed States in September 1974	1, is required for the Clerk of
I. (a) PLAINTIFFS				DEFENDANTS			
SC Innovations, Inc.				Uber Technologies, Inc., Rasier, LLC, Rasier-CA, LLC, Rasier-PA, LLC, Rasier-DC, LLC, Rasier-NY, LLC, Uber USA, LLC			
(b) County of Residence of First Listed Plaintiff San Francisco (EXCEPT IN U.S. PLAINTIFF CASES)				County of Residence of First Listed Defendant (IN U.S. PLAINTIFF CASES ONLY)			
				NOTE: IN LAND CONDEMNATION CASES, USE THE LOCATION OF THE TRACT OF LAND INVOLVED.			
(c) Attorneys (Firm Name,	, Address, and Telephone Number)			Attorneys (If Known)			
(see attachment)							
II. BASIS OF JURIS	SDICTION (Place an "X" in	One Box Only)		TIZENSHIP OF P	RINCI	PAL PARTIES (Place an and One	n "X" in One Box for Plaintiff Box for Defendant)
U.S. Government Plaintif	Federal Question (U.S. Government No	t a Party)	Citizen	n of This State	<b>PTF</b> 1	DEF  1 Incorporated or Prior of Business In This	•
2 U.S. Government Defend	lant 4 Diversity (Indicate Citizenship of	Parties in Item III)	Citizen of Another State 2 Citizen or Subject of a 3		2 Incorporated and P of Business In And 3 Foreign Nation	Principal Place 5 5	
			Foreign	n Country			
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CONTRACT 110 Insurance	PERSONAL INJURY	RTS PERSONAL I	NHIDV	625 Drug Related Seiz		BANKRUPTCY 422 Appeal 28 USC § 158	OTHER STATUTES  375 False Claims Act
120 Marine 130 Miller Act	310 Airplane 315 Airplane Product Liability	365 Personal Inju		Property 21 USC 690 Other		423 Withdrawal 28 USC § 157	376 Qui Tam (31 USC § 3729(a))
140 Negotiable Instrument	320 Assault, Libel & Slander	367 Health Care/		LABOR		PROPERTY RIGHTS	400 State Reapportionment
150 Recovery of Overpayment Of Veteran's Benefits 151 Medicare Act	Recovery of 330 Federal Employers' Overpayment Of Veteran's Benefits Medicare Act  340 Marine		cal Personal ct Liability sonal Injury bility	710 Fair Labor Standards Ad 720 Labor/Management Relations 740 Railway Labor Act	nt	820 Copyrights 830 Patent 835 Patent—Abbreviated New Drug Application	X 410 Antitrust 430 Banks and Banking 450 Commerce 460 Deportation
152 Recovery of Defaulted	345 Marine Product Liability 350 Motor Vehicle	PERSONAL PR	OPERTY	751 Family and Medic		840 Trademark	470 Racketeer Influenced &
Student Loans (Excludes Veterans)	355 Motor Vehicle Product	370 Other Fraud 371 Truth in Lend	dina	Leave Act		SOCIAL SECURITY	Corrupt Organizations
153 Recovery of	Liability	380 Other Person	-	790 Other Labor Litig		861 HIA (1395ff)	480 Consumer Credit 490 Cable/Sat TV
Overpayment of Veteran's Benefits	360 Other Personal Injury 362 Personal Injury -Medical	Damage		791 Employee Retirer Income Security		862 Black Lung (923) 863 DIWC/DIWW (405(g)) 864 SSID Title XVI 865 RSI (405(g))	850 Securities/Commodities
160 Stockholders' Suits	Malpractice	385 Property Dan Liability	perty Damage Product ability	IMMIGRATION	N		Exchange 890 Other Statutory Actions
190 Other Contract 195 Contract Product Liability	CIVIL RIGHTS	PRISONER PET	TITIONS	462 Naturalization Application	n		891 Agricultural Acts
196 Franchise	440 Other Civil Rights	HABEAS CO		465 Other Immigration	n	FEDERAL TAX SUITS	893 Environmental Matters
REAL PROPERTY	441 Voting	463 Alien Detain		Actions		870 Taxes (U.S. Plaintiff or	895 Freedom of Information Act
210 Land Condemnation 443 Housing/ 220 Foreclosure Accommodations		510 Motions to V Sentence 530 General	acate			Defendant) 871 IRS—Third Party 26 USC § 7609	899 Administrative Procedure
230 Rent Lease & Ejectment	445 Amer. w/Disabilities— Employment	535 Death Penalt					Act/Review or Appeal of Agency Decision
240 Torts to Land 245 Tort Product Liability	446 Amer. w/Disabilities—Other	OTHEI					950 Constitutionality of Stat
290 All Other Real Property	448 Education	540 Mandamus & 550 Civil Rights	Comer				Statutes
		555 Prison Condi 560 Civil Detaine Conditions o Confinement	ee— f				
V. ORIGIN (Place an X 1 Original Proceeding		Remanded from Appellate Court	4 Reinst Reope	tated or 5 Transference Anothe	erred from er District		8 Multidistrict ansfer Litigation–Direct File
VII. CITODE OI	te the U.S. Civil Statute under 5 U.S.C. § 2	which you are filin	ng (Do not c	ite jurisdictional statutes	unless di	versity):	
Br	ief description of cause:	1:4: 1	4-1	institution is at 1 st and 2 st	- C1	A-+ 4 C 1 C C 1	- California II C. D.
					ie Sherm		e California Unfair Practices Act
VII. REQUESTED I COMPLAINT:	N CHECK IF THIS IS A UNDER RULE 23, Fed		DEM.	AND \$		CHECK YES only if do JURY DEMAND:	emanded in complaint:  X Yes No

VIII. RELATED CASE(S), **IF ANY** (See instructions):

(Place an "X" in One Box Only)

IX. DIVISIONAL ASSIGNMENT (Civil Local Rule 3-2)

JUDGE

× SAN FRANCISCO/OAKLAND SAN JOSE **EUREKA-MCKINLEYVILLE** 

DOCKET NUMBER

I. (c) Attorneys for Plaintiff SC Innovations, Inc.

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#### INSTRUCTIONS FOR ATTORNEYS COMPLETING CIVIL COVER SHEET FORM JS-CAND 44

Authority For Civil Cover Sheet. The JS-CAND 44 civil cover sheet and the information contained herein neither replaces nor supplements the filings and service of pleading or other papers as required by law, except as provided by local rules of court. This form, approved in its original form by the Judicial Conference of the United States in September 1974, is required for the Clerk of Court to initiate the civil docket sheet. Consequently, a civil cover sheet is submitted to the Clerk of Court for each civil complaint filed. The attorney filing a case should complete the form as follows:

- I. a) Plaintiffs-Defendants. Enter names (last, first, middle initial) of plaintiff and defendant. If the plaintiff or defendant is a government agency, use only the full name or standard abbreviations. If the plaintiff or defendant is an official within a government agency, identify first the agency and then the official, giving both name and title.
  - b) County of Residence. For each civil case filed, except U.S. plaintiff cases, enter the name of the county where the first listed plaintiff resides at the time of filing. In U.S. plaintiff cases, enter the name of the county in which the first listed defendant resides at the time of filing. (NOTE: In land condemnation cases, the county of residence of the "defendant" is the location of the tract of land involved.)
  - Attorneys. Enter the firm name, address, telephone number, and attorney of record. If there are several attorneys, list them on an attachment, noting in this section "(see attachment)."
- Jurisdiction. The basis of jurisdiction is set forth under Federal Rule of Civil Procedure 8(a), which requires that jurisdictions be shown in pleadings. Place an "X" in one of the boxes. If there is more than one basis of jurisdiction, precedence is given in the order shown below.
  - (1) United States plaintiff. Jurisdiction based on 28 USC §§ 1345 and 1348. Suits by agencies and officers of the United States are included here.
  - (2) United States defendant. When the plaintiff is suing the United States, its officers or agencies, place an "X" in this box.
  - (3) Federal question. This refers to suits under 28 USC § 1331, where jurisdiction arises under the Constitution of the United States, an amendment to the Constitution, an act of Congress or a treaty of the United States. In cases where the U.S. is a party, the U.S. plaintiff or defendant code takes precedence, and box 1 or 2 should be marked.
  - (4) <u>Diversity of citizenship</u>. This refers to suits under 28 USC § 1332, where parties are citizens of different states. When Box 4 is checked, the citizenship of the different parties must be checked. (See Section III below; NOTE: federal question actions take precedence over diversity cases.)
- III. Residence (citizenship) of Principal Parties. This section of the JS-CAND 44 is to be completed if diversity of citizenship was indicated above. Mark this section for each principal party.
- IV. Nature of Suit. Place an "X" in the appropriate box. If the nature of suit cannot be determined, be sure the cause of action, in Section VI below, is sufficient to enable the deputy clerk or the statistical clerk(s) in the Administrative Office to determine the nature of suit. If the cause fits more than one nature of suit, select the most definitive.
- Origin. Place an "X" in one of the six boxes.
  - (1) Original Proceedings. Cases originating in the United States district courts.
  - (2) Removed from State Court. Proceedings initiated in state courts may be removed to the district courts under Title 28 USC § 1441. When the petition for removal is granted, check this box.
  - (3) Remanded from Appellate Court. Check this box for cases remanded to the district court for further action. Use the date of remand as the filing date.
  - (4) Reinstated or Reopened. Check this box for cases reinstated or reopened in the district court. Use the reopening date as the filing date.
  - (5) Transferred from Another District. For cases transferred under Title 28 USC § 1404(a). Do not use this for within district transfers or multidistrict litigation transfers.
  - (6) Multidistrict Litigation Transfer. Check this box when a multidistrict case is transferred into the district under authority of Title 28 USC § 1407. When this box is checked, do not check (5) above.
  - (8) Multidistrict Litigation Direct File. Check this box when a multidistrict litigation case is filed in the same district as the Master MDL docket.
  - Please note that there is no Origin Code 7. Origin Code 7 was used for historical records and is no longer relevant due to changes in statute.
- VI. Cause of Action. Report the civil statute directly related to the cause of action and give a brief description of the cause. Do not cite jurisdictional statutes unless diversity. Example: U.S. Civil Statute: 47 USC § 553. Brief Description: Unauthorized reception of cable service.
- VII. Requested in Complaint. Class Action. Place an "X" in this box if you are filing a class action under Federal Rule of Civil Procedure 23.
  - Demand. In this space enter the actual dollar amount being demanded or indicate other demand, such as a preliminary injunction.
  - Jury Demand. Check the appropriate box to indicate whether or not a jury is being demanded.
- VIII. Related Cases. This section of the JS-CAND 44 is used to identify related pending cases, if any. If there are related pending cases, insert the docket numbers and the corresponding judge names for such cases.
- Divisional Assignment. If the Nature of Suit is under Property Rights or Prisoner Petitions or the matter is a Securities Class Action, leave this section blank. For all other cases, identify the divisional venue according to Civil Local Rule 3-2: "the county in which a substantial part of the events or omissions which give rise to the claim occurred or in which a substantial part of the property that is the subject of the action is situated."
- Date and Attorney Signature. Date and sign the civil cover sheet.